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KIC Earns 2026 Service Excellence Award Based on Customer Feedback

San Diego — September 2026 — KIC, a leader in thermal process intelligence for electronics manufacturing, is proud to announce that it has received the 2026 CIRCUITS ASSEMBLY Service Excellence Award (SEA) in the Soldering Equipment category. The distinction is especially meaningful because it is based directly on evaluations from KIC customers.

Now in its 34th year, the CIRCUITS ASSEMBLY Service Excellence Awards, presented by the Printed Circuit Engineering Association (PCEA), recognize companies for outstanding customer service based on direct customer feedback. Customers evaluate participating suppliers in areas including dependability and timely delivery, manufacturing quality, responsiveness to requests and changes, technology, value, flexibility and ease of doing business, and overall satisfaction.

“Our service team takes a great deal of pride in being there for our customers when they need us,” said Gerardo Gallegos, Service Manager at KIC. “They work hard every day to provide responsive, knowledgeable support and to build relationships our customers can rely on. Receiving this recognition based on their feedback means a great deal to our entire team. It tells us that the effort our people put into supporting our customers is making a difference.”



KIC supports more than 25,000 systems in the field worldwide, backed by an experienced global team of service and applications professionals. From installation and training to troubleshooting, process support and ongoing technical assistance, the team works closely with customers throughout the life of their KIC systems.

The 2026 Service Excellence Award reflects the trust KIC’s customers place in the people who support them and recognizes the dedication of KIC’s service team to delivering an exceptional customer experience.

To learn more about KIC, visit kicthermal.com.

About KIC

KIC is a leading provider of thermal profiling and process control solutions. With a commitment to innovation and quality, KIC delivers advanced technologies that help manufacturers enhance production efficiency, product quality and sustainability.