



Customer Confidence Earns Koh Young Another Service Excellence Award from Circuits Assembly

Atlanta, Georgia – Customer confidence has once again earned Koh Young America a Service Excellence Award from *Circuits Assembly*, marking its fifth win in six years of participation. Since entering the program for the first time in 2021, Koh Young has earned the recognition in 2021, 2022, 2024, 2025, and now 2026, reflecting a sustained commitment to helping electronics manufacturers get the most from their inspection technology.

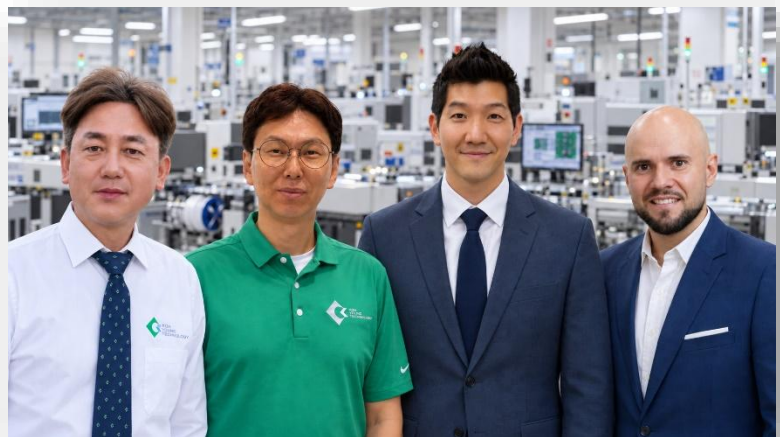
Based on direct customer evaluations, the Service Excellence Awards recognize suppliers for the experience they deliver to the manufacturers who rely on them. For Koh Young, that makes the recognition especially meaningful: it comes from the people who depend on its technology and turn to its team for guidance when production challenges arise.

“Customers place their trust in us when they choose Koh Young, and our responsibility is to earn that trust throughout the relationship,” said Joel Scutchfield, General Manager at Koh Young America. “That means listening carefully, understanding pressures they face, and following through when they need us. We are grateful to our customers for this recognition and proud of the people whose dedication makes it possible.”

That commitment takes shape in everyday interactions: helping an engineer work through a difficult inspection application, giving a new operator the confidence to use a system effectively, or staying engaged as a customer’s production needs change. Each is an opportunity to help customers protect product quality, improve productivity, and build expertise within their own teams.

Behind that commitment are Danny Han, Roy Kwon, Mitchell Kim, and Ramiro Mora, alongside service and applications professionals strategically located throughout the Americas. Together, this team helps customers address production challenges and maintain lasting value from their Koh Young inspection solutions.

Koh Young supports these efforts through dedicated demonstration, applications, and training centers in Guadalajara and Atlanta, sales partner facilities, as well as a global network of technical specialists. These resources give customers access to hands-on learning, application expertise, and ongoing guidance as they take on new products, develop their teams, and work to optimize processes.



Koh Young America Service Leadership Team (left to right): Danny Han, Roy Kwon, Mitchell Kim, and Ramiro Mora

Five awards in six years reflect the value customers place on that continuing relationship. For Koh Young, their feedback recognizes the team’s dedication and reinforces its responsibility to keep improving the service and support manufacturers count on every day.

For more information about Koh Young solutions, training, and service capabilities, visit www.kohyoungamerica.com.

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Koh Young Technology, Inc.

Koh Young helps manufacturers prevent defects, stabilize processes, and increase throughput. Since 2002, the company has led True3D™ measurement-based metrology and inspection, beginning with the industry's first 3D solder paste inspection system using patented dual-projection Moiré technology. Building on that foundation, Koh Young addresses complex applications including machined parts, press-fit and through-hole pins, conformal coatings, dispensed materials, and semiconductor packaging. A continuous innovation mindset and a customer-focused R&D approach underpin its leadership. With global operations and regional teams, Koh Young provides local support, training, and process expertise that turn inspection data into decisive, closed-loop action for a smarter factory. Learn more about our True 3D measurement-based inspection and smart factory solutions at www.kohyoung.com.