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KYZEN Wins 18th Service Excellence Award in Cleaning/Processing Category at SMTA International

NASHVILLE — **October 2025** — KYZEN, the global leader in innovative environmentally responsible cleaning chemistries, earned its 18th Service Excellence Award (SEA) in the Cleaning/Processing category. The award was presented during a ceremony on October 21 at the Rosemont Convention Center in Rosemont, Illinois, during SMTA International 2025.

The award was accepted by Sherry Stepp, Global Marketing Manager at KYZEN, from Mike Buetow, President of the Printed Circuit Engineering Association (PCEA).

Now in its 33rd year, the Service Excellence Awards are unique in that winners are determined entirely by customer feedback. Companies are rated on key measures such as delivery, quality, responsiveness, technology, and overall value.

"At KYZEN, we believe great service is about more than delivering world-class cleaning chemistries—it's about caring for our customers and their success," said Sherry Stepp. "This 18th Service Excellence Award reflects the way our team blends science with genuine support, ensuring every customer knows they can count on us for both cutting-edge solutions and the personal attention they deserve."



For more than 35 years, KYZEN has partnered with electronics manufacturers worldwide to solve their toughest cleaning challenges. The company's award-winning chemistries and dedicated customer support teams have made it a trusted name across the industry, from advanced packaging to high-reliability electronics. For more information, visit www.kyzen.com.

About KYZEN

KYZEN is a global leader in providing environmentally responsible, RoHS compliant precision cleaning chemistries for industries ranging from electronics and advanced packaging to metal finishing and aerospace applications. Since its founding in 1990, KYZEN's innovative cleaning technologies, scientific expertise and customer support have been repeatedly recognized with the industry's most prestigious awards. For more information, visit www.kyzen.com.