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Surf-Tech Manufacturing Implements Advanced Software for Enhanced Customer Service

RONKONKOMA, NEW YORK — December 2022 — Surf-Tech Manufacturing Corp., a multi-faceted provider of contract manufacturing services, has implemented two new software solutions from CalcuQuote. The company will use the QuoteCQ and ShopCQ software to expedite quoting and order processing, and provide faster feedback to customers.

Due to its full-service capabilities, including all phases of electronic manufacturing and assembly work, many customers have been with Surf-Tech from the beginning. The new software takes the company's customer service a step further. Stephen Eggart, President, "As we continue to grow, Calcuquote is going to be invaluable to allow us to handle additional sales inquiries."

QuoteCQ simplifies and expedites the request-for-quote (RFQ) process, allowing Surf-Tech to be more responsive. The software is designed as a comprehensive solution for Electronic Manufacturing (EMS) and other customers in the electronics supply chain. Surf-Tech uses QuoteCQ to manage customer requests, capture assembly requirements, analyze customer BOM, source materials, estimate labor, define markups, and finally, sending a finished quote – all in one convenient solution.

Additionally, CalcuQuote's ShopCQ is designed for the ever-changing electronics supply chain. From demand to delivery, ShopCQ reduces Surf-Tech's cycle time, increases efficiency, and creates the seamless sharing of relevant data, allowing the company's purchasing department to focus on what matters.

Surf-Tech is IPC, ITAR registered and ISO 9001 certified. Personnel are certified to various applicable standards including IPC-A-610 (Acceptability of Electronic Assemblies) and J-STD-001 (requirements for Soldered Electrical and Electronic Assemblies). For more information, visit www.surftechmfg.com.

About Surf-Tech Manufacturing
Surf-Tech Manufacturing Corporation has been providing contract manufacturing services to all types of industry since its inception in 1989. The company specializes in Surface Mount Technology and has state-of-the-art automated equipment in house to perform critical placement of components. Surf-Tech provides solutions for a range of manufacturing needs from prototype design to end-customer webstore fulfillment. For more information, visit www.surftechmfg.com.