



## ViTrox Technologies Elevates Service & Support Across US & Canada with Jeremy Woodworth's Appointment!

**PENANG, MALAYSIA - APRIL 2024** ViTrox, which aims to be the World's Most Trusted Technology Company, is pleased to announce the expansion of its US-based support team with the appointment of Jeremy Woodworth as Technical Support Senior Engineer based in the United States, effective March 15, 2024. Jeremy plays a crucial role in supporting the growing business of our intelligent Advanced 3D Solder Paste Inspection (SPI) and Advanced 3D Optical Inspection (AOI). This strategic move strengthens ViTrox's commitment to providing exceptional service and support to its customers in the Americas and Canada.

Jeremy brings a wealth of experience and expertise to ViTrox Technologies, having honed his skills in the global SMT manufacturing industry over the past decade, specializing in SPI and AOI support for a diverse customer base. His educational background in Computer Networking Systems from ITT Technical Institute, San Diego, provides him with a solid foundation to excel in his new role.

With a proven track record of implementing a consultative sales approach and building strong customer relationships, Jeremy is poised to make significant contributions to ViTrox Technologies. His ability to identify and provide innovative solutions, coupled with his adeptness in managing SAP/CRM environments, positions him as a valuable asset in navigating the ever-evolving inspection industry landscape.

"We are delighted to welcome Jeremy Woodworth to our team," added Mr. Wee Kah Khim, CEO of Board Inspection and Embedded Solutions (BIE). " His extensive experience and dedication to customer satisfaction align perfectly with our company's values and vision for the future. We are confident that Jeremy will play a pivotal role in enhancing the overall customer experience."

"We are confident that Jeremy's expertise and dedication will further enhance our ability to meet the evolving needs of our customers in the Americas & Canada", said Richard Osborne, Sr. General Manager of U.S. and Canada. "His appointment reflects our ongoing commitment to providing cutting-edge solutions and exceptional support, reinforcing ViTrox's position as a leader in the industry."

ViTrox believes that Jeremy's appointment underscores ViTrox's commitment to exceeding customer expectations through top-notch service and support, aligning its commitment to being the World's Most Trusted Technology Company.

## About ViTrox Technologies

ViTrox is committed to being the World's Most Trusted Technology Company and the leading solutions provider through the most innovative, advanced, and cost-effective machine vision solutions of excellent quality to its customers by integrating ViTrox's technologies, people, and strategic alliances.

ViTrox offers a full spectrum of solutions, ranging from <u>Middle & Back-end Semiconductor</u> <u>Inspection Solutions</u>, <u>SMT PCB Assembly Vision Inspection Solutions</u>, <u>Integrated Industrial</u> <u>Embedded Solutions</u>, and <u>Industry 4.0 Manufacturing Intelligence Solutions</u>. ViTrox is headquartered in Penang, Malaysia, with offices in Asia, Germany, and the United States and sales and support sites worldwide.

For more information about ViTrox's products and services, please visit <u>www.vitrox.com</u>.