

Have a video call with a microscope

New feature on TAGARNO microscope allows two or more parties on a video call to look at a sample together – live. The feature is not only relevant due to Covid-19, but can be used in everyday life to improve collaboration between remote locations.

Covid-19 has changed how we all work and while some are still working from home, others have already returned. This makes it difficult to ask a colleague or supervisor for a second opinion on a sample. Likewise, meetings with suppliers and customers are being postponed until both parties are allowed to meet again.

With the new Computer view feature on the TAGARNO microscopes, predominantly used for semi-automatic or visual quality control, the microscope interface and magnified analysis sample can be shared live during online video calls on meeting platforms like Microsoft Teams and Zoom. By connecting the microscope to the computer with a USB 3.0 cable, the microscope monitor will be cloned and the interface is made visible to all parties on the video call. This allows everyone to see and discuss the live sample together, ultimately reducing the risk of miscommunication. Similarly, during an online call, it is easy to screen shot or record the call to document the results and what has been agreed upon.



Video calls are here to stay

CEO at TAGARNO, Betina Svendsen Ebdrup, predicts that the feature will also be beneficial after the pandemic is over. “Many have realized that physical meetings aren’t always the best option. Sometimes, a quick video call is a better and more productive solution as it eliminates the need for travelling back and forth.”

Improve communication with locations abroad

TAGARNO has also received positive feedback on the new feature from global companies. “We know from bigger companies with production facilities abroad that it can be difficult to discuss an issue if the sample has only been viewed by one party. Instead of sending images or samples back and forth between locations, an online meeting allows everyone to see the sample live. By enabling companies to find a well-founded solution much faster than otherwise, the Computer view is a valuable feature, regardless of a pandemic or not,” Ebdrup concludes.



About TAGARNO

TAGARNO has produced cutting-edge solutions for digital microscopes, enabling ever smarter visual analysis for more than 50 years. With distributors in more than 50 countries, the TAGARNO microscopes are recognized as tools that increase efficiency and job satisfaction. For more information, visit tagarno.com.