

## Sunstone Circuits<sup>®</sup> Launches New Text Message Notification Feature

## FOR IMMEDIATE RELEASE

**Mulino, OR August 5 , 2020** – <u>Sunstone Circuits®</u>, printed circuit board (PCB) solutions provider for prototypes, medium volume and production quantities, announces new optional Order Status Text Alerts (Sunstone Order Status) communication platform.

In a world where seconds matter to keep a critical project on schedule, Sunstone is now offering a solution to help keep order status communicated real time, utilizing Text Messaging direct to your mobile phone. Our customers require a more real time and robust systems to keep tabs on their most time critical projects and this solution solves that need. During the checkout process simply opt into the Order Status Text Alert, select the notifications that you want and we will keep you updated. You can make updates at any time, change what alerts you want, opt in or opt out, all from your order history in your Sunstone account. This tool can give you peace of mind that your order is making progress through the manufacturing process for an on-time shipment, or alert you real time in the event that your order goes on hold. You can even respond to these texts with instructions or questions, our customer support team will be monitoring the text line during our normal support hours.

"Many companies use SMS for marketing, but we knew that its big value was in customer support. This amazing tool allows personal mobile up-to-the second alerts so our customers can act now! This new and free service is cutting the response times between Sunstone and the customer and could mean all the difference in a 24 hour turn around project hitting or missing the deadline. We continue to innovate to keep our 99% plus on time delivery." - Sean Hulin - Sunstone Marketing Manager

We are excited to leverage this technology into our communication platform, giving design engineers another tool at their fingertips for keeping on track with their critical projects.

## **About Sunstone Circuits®**

Sunstone Circuits<sup>®</sup>, a printed circuit board (PCB) manufacturer based in Oregon, has over 45 years of experience manufacturing high quality, on-time PCBs. Sunstone Circuits is committed to continuously improving the overall process for the design engineer from quote to delivery. With solutions ranging from prototypes to medium volume and production quantities, Sunstone has your entire product lifecycle covered. With around the clock US customer support, Sunstone Circuits provides unparalleled customer service. For more information about Sunstone's innovative PCB solutions, or to learn more about our custom quote or online quote and ordering process, please visit <u>www.Sunstone.com</u>.

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