



Press Release

ECD's SmartDRY™ MSD Storage Technology Earns High Marks from Customers, Lands Service Excellence Award

February 12, 2019 – Lauded for its simplicity, sleek design, unique feature set and unmatched recovery performance, ECD's SmartDRY™ Intelligent Dry Storage system has further validated its market-leading status with top rankings from those who matter most – its customers. With its first-ever entry into *Circuits Assembly* magazine's Service Excellence Awards program, SmartDRY™ locked up the component storage systems category with a decisive win, earning high marks from current customers in each of five critical areas: dependability, quality, responsiveness, technology, and value for the price.

With an overall average rating of 6.5 out of a possible 7 and a first place finish in each evaluation area, SmartDRY's enviable results speak to the capability and effectiveness of the product and customers' satisfaction not only with its performance, but also with the responsiveness of the ECD team. Assembly specialists from a variety of OEM and EMS firms offered assessments of SmartDRY, including:

"[SmartDRY] is performing better than expected. The presentation is appealing, the web monitoring capability is awesome and the ECD support team is friendly and responsive."

-Oscar Salinas, Assembly Engineer, Murrietta Circuits

“Cost-competitive and feature-packed in a small footprint, SmartDRY is very easy to install and even easier to use. Plus, when we have technical questions, the ECD team provides immediate, same-day response. You can’t ask for more than that!”

--Paul Schwanbeck, Vice President of Operations, Pro-Active Engineering

Launched in 2015, ECD’s SmartDRY delivers true J-STD-033 compliance in an advanced, easy-to-use and visually-appealing design that integrates productivity-enhancing features as standard, as opposed to the à la carte approach of other dry storage systems. Built in the USA, SmartDRY boasts the market’s fastest recovery time of < 3 minutes, unique status lighting for on-sight confirmation of readiness, full network capability with mobile device access for 24/7 monitoring and connectivity, and a suite of cabinet models and accessories for total operational flexibility.

“SmartDRY protects manufacturers’ investment by ensuring optimal parts storage conditions and offers operators the advantage of frequent access for maximized productivity,” says Carson Orud, ECD SmartDRY SME. “We are grateful to *Circuits Assembly* magazine for providing the Service Excellence Awards recognition platform and to the customers who participated and shared their candid SmartDRY experience.”

For more information about the SmartDRY portfolio or any of ECD’s award-winning products, visit www.ecd.com.

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About ECD

Founded in 1964, ECD is recognized worldwide for its leadership and expertise in thermal monitoring and analysis technology and, more recently, for its development of intelligent dry storage systems. Based in Milwaukie, Oregon, the company is a pioneer in the design, development, and manufacture of advanced in-transit thermal profiling systems and software used to monitor and analyze process temperatures in various industries including electronics, solar and baking, among others. Well-known for its data-rich software expertise and robust

hardware functionality, ECD leads the industry for innovative measurement and safeguarding systems. For more information on ECD and its products, visit www.ecd.com.

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