

Press release

Ersa upgrades customer connections in wake of Covid -19

Plymouth, WI — March 2020 — Kurtz Ersä Inc., a leading supplier of electronics production equipment, has enhanced its customer connections via videoconferencing and the company's regular digital communication system has been upgraded in Plymouth, WI, to better assist customers who do not wish to travel to the facility.



Kurtz Ersä conducting online demo

“Here at Ersä we are doing everything possible to minimize the impact related to Covid-19,” stated Albrecht Beck, President & COO Kurtz Ersä, Inc. “We have set up a crisis committee to advise on the current situation on a daily basis, to decide and to implement the necessary measures if needed. We continue to limit the number of working employees in groups and we have backup staff plans in place.”

Kurtz Ersä's outgoing part shipments from the warehouse are proceeding as normal and customers should see very little change. The company's support staff and receiving teams are working hard together to provide any parts needed to customers. As long as delivery services and freight carriers remain in operation, Kurtz Ersä will continue to provide needed parts and machines to its customers.

For service, call (920)893-1779 or email info@ersa.de. For more information about Kurtz Ersä Inc., visit www.ersa.com.

Kurtz Ersä Inc.

1779 Pilgrim Road | Plymouth, WI 53073 | USA | Phone: + 1 920 893 1779 | Fax: + 1 920 893 1562 | e-mail: ernie.grice@kurtzersa.com | Web: www.ersa.com

German Headquarters:

Ersä GmbH | Leonhard-Str. 24 | 97877 Wertheim | Tel. +49 9342/800-0 | e-mail: info@ersa.de | Web: www.ersa.de

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Kurtz Ersa Mexico, S.A. DE C.V.

*Felipe Angeles 52, Piso 2 | Col. Bellavista | 01140 Mexico, D.F. | R.F.C.: KER-130507-857 | Phone: + 52 (33) 15 93 18 63 |
e-mail: : Estrada, Ismael Ismael.Estrada@kurtzera.com | Web: www.ersa.com*